

Frequently Asked Questions about NOVACAP

1. What are your AI Capabilities?

Our AI pipeline, seamlessly integrated with the latest machine learning tools, is designed to handle tabular and complex commercial document data efficiently. This ensures that our system provides accurate and actionable insights, giving you confidence in its performance.

We use an automated AI Pipeline integrated with our platform to provide user control of:

- Document Classification (platform includes pre-trained models for the most common document classes in commercial industries)
- Automated Data Extraction (High accuracy for key-value pairs extraction)
- Named Entity Recognition (Entity Match with complete and parsed address details)
- Neural Network for complex tabular data with a list of pre-built models. The automated Table Model process will guide a user to select desired columns and rows to filter data for export)

2. Where can your solutions be installed?

We can run completely locally, without needing to access outside API's. We can also deploy in a Hybrid fashion – some items can run locally while others can be run in the cloud. And, in any cloud environment (Open Shift Kubernetes).

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3. Why do you leverage Datacap in your solutions?

You don't have to leverage Datacap because we also offer our own AI driven OCR engine, but Datacap offers three professional recognition engines, and set of imaging tools that are essential for managing these bad quality documents. Furthermore, if the customer already owns Datacap licenses, they won't have to waste that considerable investment to craft a robust solution.

4. How soon can we expect to get ROI?

As we use in Agile development methodology, everything is done in a service, you can really run our solution out of the box and quickly deploy the services you need usually within one week - the whole environment set up so ROI can start right then.

5. Can you automatically process complex tables within documents?

Yes, that is one of our specialties – we have AI capabilities finely trained on millions of documents. We can assure you that there is no document type with complex tables we cannot process, usually right out of the box with minimal set up.

6. How does your platform integrate with 3rd party systems and how do you manage that?

With our rich modular API framework, we can connect to any system and incorporate any rules that you require. Our infrastructure is built on API services and Microservices which gives us the ability to extend, augment, connect and participate in any different workflow that is desired.

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We can easily connect to any system; database, ERM, EDM, ECM, etc. and if our customer would like to modify a workflow or design, we can accommodate these customizations or augmentations very quickly.

7. How are your solutions priced?

It depends upon the functionality required and the hardware and software resources consumed. We provide a functionally modular pricing model whereby you invest in only those aspects of the platform you require. It is aligned with IBM's enterprise SaaS pricing packaging so you needn't worry about counting individual pages or workload units.

Lastly, it would depend upon what deployment model you require; whether on-premises, in our private data center, in the public cloud, or a hybrid mode.

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